

Household Support Fund 3 – plus other funding support (Requires spend by 31 March 2023)

[Information kindly provided by Amy Gallacher, Community Initiatives Manager, Environment and Communities, BCP Council]

Please note the Household Support Fund 3 has re-opened in these specific areas of work, as detailed below:

NB. Deadline for all applications for Household Support Fund 3 is by midnight on 31st March 2023.

1) Household Support Fund grant vouchers to help with the costs of food and fuel bills.

This is being administered by Citizen's Advice BCP.

All the details including the application form are available on the website
<https://www.citizensadvicebcp.org.uk/hsf/>

Other ways to apply:

BCP Advice Line: 0808 2787 939 (it does get extremely busy helpline).
Community Advice Vehicle in local communities - Please visit the CAVe page for updates: citizensadvicebcp.org.uk/cav/

Drop in Services

- **Bournemouth Drop In Service - Civic Centre, Town Hall (BH2 6DX)** Monday – Thursday 10am – 2:30pm **(Drop-ins only)**
- **Christchurch Drop In Service - Christchurch Central Library (BH23 1AW)** - Fridays 9:30am – 12:30pm **(Drop-ins only)**
- **Poole Drop In Service - Poole Central Library (BH15 1QE)** - Monday-Thursday 10:00am – 14:30pm **(Drop-ins only)**

Outreach Service

- Water Lily (BH23 2AW) Every Monday 10:00am-1:30pm
- Bourne Hub (BH12 4DY) Every other Wednesday 10:00am-1:00pm
- Somerford Arc (BH23 3EH) Every Thursday 10:00am-1:00pm
- Townsend YMCA Children's Centre (BH8 0LT) Every other Wednesday 9:30am-1:00am

Open to self referrals or if you would like to make a practitioner referral and you are not already registered to do so, please contact Maggie Roj
Maggie.Roj1@citizensadvicebcp.org.uk

2) Support with reducing energy costs – offered through Ridgewater Energy working with other local schemes such as LEAP.

To find out more if residents are eligible, visit
<https://www.bcpCouncil.gov.uk/Communities/Cost-of-living-help/Energy-and-utility-bills.aspx>

Or contact Ridgewater Energy at info@ridgewaterenergy.co.uk or 01202 612726

Household Support Fund 3 – plus other funding support (Requires spend by 31 March 2023)

Open for practitioner referrals only – see attached referral forms

White goods/appliances – we have funding for about 23-25 appliances.

- This is for any tenure of housing as long as they are responsible for the appliance.
- They can have 2 appliances replaced or if setting up home and don't have key/any appliances – then can be 3.
- If appliance is broken, damaged, rusty, dented, knob missing, or over 20 years old then ok to refer.
- Resident needs to qualify under any one of these: under £31k household income, 3 children or more in household if over £31k may qualify, benefit, disability, pensioner in household, any other frailty/vulnerability (eyesight/hearing/recent fall/mental health/learning difficulties, asylum seeker etc)
- Please measure to make sure appliance will fit, check hot zones, water stop cock or water stop button locations.
- We will do gas cookers if they have the right pipework – and for very small properties (cluster house, bedsit, studio, 1 bed flat/maisonette) we will consider providing a washer dryer.

Gas boilers – we have funding for about 6 – 7 boiler replacements.

- Owner Occupiers only.
- If gas boiler is broken, or over 25 years old, or gives no hot water or no heating, or is working intermittently – then refer it in please.
- Same eligibility for the person as for appliances above.

Please refer jobs into this BCP funding in preference to LEAP, as the money needs to be spent asap!

Please refer jobs in via info@ridgewaterenergy.co.uk

Energy and money saving booklets – this printed booklets have been very popular, so we are printing additional copies. If you would like copies to distribute through our local community activities, please contact Peter at info@ridgewaterenergy.co.uk.